

Right Tree. Right Place



Trees are amazing! They not only beautify the landscape, shelter wildlife, and buffer noise, they also provide oxygen & food, purify the air and prevent soil erosion. If you're thinking about planting one, autumn is the perfect time to do so. Want to lower your energy costs? Plant large,



deciduous trees that will shade your home in summer, and evergreens to act as a windbreak in winter. Look around (from where you intend to plant) for overhead power lines and adjust the location accordingly so the mature height of the tree won't

conflict with the wires. Lastly, always call 811 at least three days before digging - it's easy & free - to have buried utilities located, and to avoid damage to the underground lines, potential fines, and injury.

Visit arborday.org/trees to learn more about choosing the right tree for the right place and call811.com for safe digging practices.



COMMUNITY-OWNED | RELIABLE SERVICE

WORKING FOR YOU.

We're celebrating Public Power Week and Natural Gas Month with our annual drawing for three (3) **\$250 Energy Credits**. Enter online today at:

wgeld.org/promo/public-power

Lifeline

Westfield customers can now qualify for an additional **\$9.25 CREDIT** through the federal Lifeline program for Whip City Fiber.

Eligibility is based on household income or participation in other federal programs including SNAP, Medicaid, SSL, Federal Public Housing Assistance, or Veterans Pension and Survivors Benefits and can be applied to internet or phone services.

Learn more and apply at lifeline.whipcityfiber.com



Customer Service: (413) 572-0100
Emergency Response: (413) 572-0000

www.wgeld.org

fall
2024



powerline



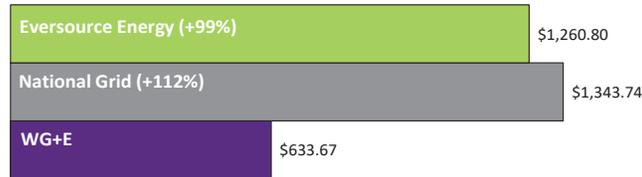
powerline

WESTFIELD GAS + ELECTRIC



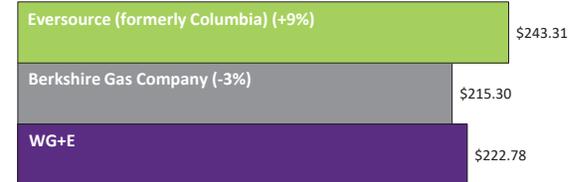
may-september 2024 summer rate comparisons

Residential Electric Rates



Data based on average total residential consumption of 750 kWh/month.
Data compiled for WG+E by Energy New England.

Residential Gas Rates



Data based on average total residential consumption of 630 Ccf for the period.
Data provided by distribution company websites.

welcome fall

As the crisp autumn air begins to settle in and the leaves start to turn, it's a clear reminder that colder months are right around the corner. At Westfield Gas + Electric/Whip City Fiber, we're in full gear to make sure Westfield is ready for whatever winter has in store.

Our electric, natural gas, and Whip City Fiber crews have been hard at work, inspecting and maintaining our lines and equipment. Winter storms can bring their challenges, but we're preparing now to make sure we minimize outages and keep your lights, heat, and internet on when you need it.

If a storm does hit and you experience an outage, we've got you covered. You can stay up to date with our Outage Tracker on our website and mobile app. In real-time, the map will show you the status of an outage, number of meters affected, and expected restoration time. Make sure to check it out at wgeld.org/promo/outage-tracker, along with our full Outage Center page, which will give you more information on how to get text alerts for status updates or download the app.

Keeping your home warm and energy-efficient is key to staying comfortable without breaking the bank. We offer several energy efficiency rebates and incentives that can help lower your energy costs, from insulation and heating system upgrades to smart thermostats. Taking advantage of these rebates now can keep your home running smoothly during the colder months and will make a big difference in your utility bill. For a list of all our rebates, visit wgeld.org/promo/rebates.

In other news, we're thrilled to share that Whip City Fiber is expanding into West Springfield! Network construction is in full swing, and we reached a major milestone in August when we installed the central fiber "hut" that will power high-speed internet to the four pilot areas. This expansion means faster, more reliable internet for residents and businesses in our neighboring town and we hope to bring this benefit of gigabit internet to even more communities in the future.

As we've mentioned before, this year has marked a historic moment for Westfield Gas + Electric as we continue to celebrate our 125th anniversary. It's been a year filled with reflection on our long history, as well as focusing on a bright future ahead. Most recently, we wrapped up the summer with a Community Ice Cream Social at the new Elm Street Plaza. It was great to see so many familiar faces come out and celebrate with us. We've been able to provide these safe and reliable essential services because of the trust and partnership we've built within the community. We couldn't do what we do without your ongoing support, and we look forward to many more years of serving you!

Wishing you a safe and vibrant fall.

Tom Flaherty
General Manager



WINTER GAS REWARD

Earn up to a **\$125 Energy Credit!** During the months of January, February, and March, reduce your gas consumption by 10% compared to last year's bill.* Successful participants will receive a \$100 credit on their WG+E account. Plus, we will apply a \$25 credit in January just for signing up!

To learn more and apply scan or call us at 413-572-0100. Deadline to sign up is **November 30th!**



*Please see program requirements online. Program limited to the first 250 qualified applicants.