Call before you dig.

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite. Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right. It’s the law, and it’s for your safety.

SMELL GAS?

LEAVE FIRST!

Then call us immediately.

LEARN ABOUT NATURAL GAS SAFETY

Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

413-572-0000 or 911

IF YOU SMELL GAS – DON’T WAIT!

No matter how slight - leave the premises and call us immediately.

How to recognize a leak:

**Smell**
Recognizing the odor - which is similar to rotten eggs.

**Sight**
Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.

**Sound**
Hearing an unusual noise like roaring, hissing or whistling.

What to do if you suspect a leak:

**Move**
to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.

**Provide**
the exact location with cross streets.

**Do not**
smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

**Let us know**
if sewer construction or digging activities are going on in the area.

**DO NOT ASSUME SOMEONE ELSE WILL REPORT THE CONDITION.**

We work diligently to ensure pipeline safety through a variety of measures including:

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
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