



HITTING A BURIED UTILITY LINE CAN BE A MATTER OF LIFE AND DEATH.



When it comes to digging, safety is your best bet! Hitting a buried utility line not only causes inconvenient outages, it can also result in state-issued fines, expensive repair bills, and/or severe injury. It can even result in the loss of life. By contacting 811 at least three business days before the shovel hits the dirt, you dramatically reduce these concerns. And best of all, it's easy & free! Once 72-hours pass and the locations of the lines have been marked out, you can start digging! Want to learn more? Scan this code! [Call811.com](http://Call811.com)



SAFETY IS IN YOUR HANDS. EVERY DIG. EVERY TIME.



Spring INTO SAVINGS

Consider scheduling a home energy audit this spring for a fresher, more efficient home. Visit [wgeld.org/promo/rebates](http://wgeld.org/promo/rebates) to complete a form or call 844-403-7960.



View or Report an Outage

## OUTAGE TRACKER




Major storms may cause extended power outages. Keep your family and home safe by being prepared. Visit our Storm Safety page to learn more.

**WG+E**  
WESTFIELD GAS + ELECTRIC  
whip city fiber

Customer Service: (413) 572-0100  
Emergency Response: (413) 572-0000

[www.wgeld.org](http://www.wgeld.org)

spring 2025



powerline



WESTFIELD GAS + ELECTRIC



## a fresh start

Spring is the season of new beginnings, and as the days grow longer and the weather warms up, it's a great time to refresh and prepare for the months ahead. At Westfield Gas + Electric/Whip City Fiber, we're focused on ensuring your home has the essentials you need, from powering your patio lights to fueling your stove, and delivering the best connection for streaming the Final Four, we've got you covered.

This past month, we were proud to host an important electrical safety training for our team and local first responders, led by the Northeast Public Power Association, ensuring that when emergencies happen, we're all ready to respond safely and effectively. We also had the privilege of welcoming arc flash survivor Rodney Walker, who delivered a powerful seminar highlighting the daily dangers faced by our field crews and the critical importance of proper personal protective equipment (PPE). This event was a collaborative effort with our local municipal partners from Chicopee, Holyoke, and South Hadley, reinforcing our shared commitment to safety in the communities we serve.

Spring is the perfect time for a little home maintenance. Start by checking your carbon monoxide (CO) and smoke detectors and replacing the batteries to ensure they're working properly. We suggest doing this in the spring and fall, when you change the clocks forward and back. It's also a good habit to change your air filters regularly. Dirty filters force your heating and cooling systems to working harder, using more energy to run which can increase your utility bill. Most filters should be replaced every three months, or even more if you have pets. And before that first heat wave, consider scheduling a professional tune-up to catch potential issues early and keep your home comfortable all year-round.

For those planning outdoor projects, don't forget to **call 811 before you dig** for your own safety and to prevent damage to underground utilities. Whether you're planting a tree, installing a fence, or starting a larger landscaping project, underground utilities may be closer to the surface than you think. Please review the 811 section in this flyer for more information about how to complete your digging project without unexpected hazards. Thank you for your help in keeping Westfield safe.

We look forward to another great season together, if you have any questions or need assistance, our team is always here to help at 413-572-0100.

Wishing you a wonderful spring with continued low rates!

Sincerely yours,

Thomas P. Flaherty  
General Manager

GIGABIT INTERNET

*Courteous and professional.  
Happy to be a new customer!*

whipcityfiber.com | 485-1251

**ELECTRIFY  
YOUR YARD**

**save up to \$300 when you upgrade to  
clean + quiet electric lawn equipment**

**wgeld.org/ways-to-save**

## Another benefit of a locally owned utility...

We are always working in the best interests of our customers and community. For more than ten years, WG+E customers have benefited from gas and electric rates which are consistently lower than the state average. We thought you'd want to know. *This chart based on annual bills and average consumption.*

Gas	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
% below/above State Average	-3.05%	-5.42%	-6.37%	-13.45%	-12.12%	-10.63%	-10.27%	-3.91%	-10.85%	-7.71%

Electric	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
% below State Average	-14.73%	-12.87%	-13.65%	-19.62%	-18.00%	-15.34%	-14.84%	-11.07%	-15.96%	-18.18%