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PROUD SPONSORS OF THE WESTFIELD STARFIRES INAUGURAL SEASON

PAYMENT OPTIONS

Who wants to waste precious summer days sitting down and writing out checks to pay the bills? Register for Auto-Pay so you can schedule those monthly payments and get a 5% early pay discount. Go one step further and sign up for paperless billing which reduces the time and money spent preparing paper-based bills and, more importantly, is better for the environment.

And remember that if you find yourself falling behind on your utility bills, we're here to help with short term payment plans or a budget plan to spread your payments over a period of time. Contact customer service at 413-572-0100 for more information on both of these options.

SUMMER POWER RUSH HOUR

Watch your email this summer for reminders to shift your energy use away from peak hours on especially hot days. Not only can you reduce your own bill, you can help us lower transmission costs for everyone.

WG+E

WESTFIELD GAS + ELECTRIC

Customer Service: (413) 572-0100
Emergency Response: (413) 572-0000

www.wgeld.org

summer
2019



powerline

WESTFIELD GAS + ELECTRIC



bring on summer

I'm sure I echo the sentiments of many in complimenting the tremendous energy and efforts of all those who worked to make the recent celebration of Westfield's 350th birthday such a resounding success! There were many, many moving pieces behind the scenes which made all the events possible, beginning with the installation of the birthday cake at Park Square last December and culminating in the historic parade held on Sunday, May 19th. In many ways, Westfield Gas + Electric was involved from start to finish. We helped with various aspects of the make-ready work and we were proud to represent our dedication to the community by walking in the parade.

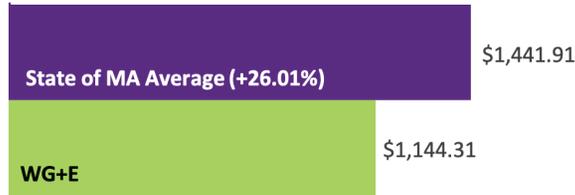
WG+E's new Municipal Light Board Commissioner, Dawn Renaudette, is also dedicated to the community and the residents of Ward Three. She was recently appointed to complete the remainder of former commissioner Jane Wensley's term. We welcome Dawn to the WG+E/WCF family and look forward to hearing her thoughts on how to best plan the future direction of the department.

Now that we are moving into the start of the summer months, our construction season is in full swing. Phase One of the state's Western Avenue Improvements project is underway and will impact travel along Western Avenue. The project begins at the intersection of Western Avenue and Llewellyn Drive and extends to the east, just beyond the Lloyd's Hill intersection as well

When you pay rates which are consistently lower than the state average, you save real money that stays in your pocket.

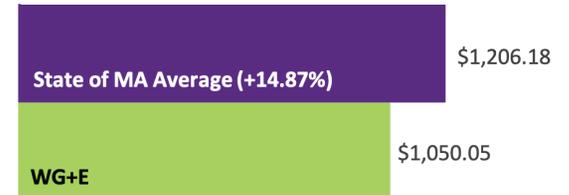
The average Massachusetts electric customer paid approximately 26% more than WG+E's customers.

Based on average residential customer usage of 9000 kWh/year from April 2018-March 2019.



The average Massachusetts gas customer paid approximately 15% more than WG+E's customers.

Based on average residential consumption of 785 Ccf from April 2018-March 2019.



as down Lloyd's Hill to Russell Road. All utilities are involved (water, sewer, gas, electricity, telephone, cable and fiber) making this a very comprehensive overhaul.

We continue to install new Whip City Fiber services to homes within the Westfield neighborhoods where fiber service is readily available. At the same time, we have an eye toward providing service to additional neighborhoods in the future. The timing of any expansion in Westfield will depend on how quickly our revenue can support the cost of further buildout. Combined revenue from Westfield Whip City Fiber customers and our customers from the hilltown communities will support our plans to move forward.

Finally, make sure you check out the rates comparison above. Our customers enjoy some of the lowest utility rates in Massachusetts. We do our best to keep your rates steady while providing outstanding and reliable service with a local touch.

Wishing you all a relaxing summer with plenty of fun and time spent with family and friends.

Tony Contrino
General Manager

SAVE MONEY + KEEP COOL

Summer's here and WG+E has some "cool" energy efficiency rebates for you. Keep your pool sparkling clean and receive a \$200 rebate with the qualified purchase of a new ENERGY STAR pool pump. And stay comfortable on the steamiest day by installing air conditioning in your home. Depending on the equipment installed, you could receive up to \$500 by rebate. Visit our website at www.wgeld.org under "Energy Efficiency" or call customer service at 413-572-0100 for additional details and rebate forms.



THE
WESTFIELD
ATHENAEUM

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