

# SAFETY IS IN YOUR HANDS. EVERY DIG. EVERY TIME.

It doesn't matter if you're a seasoned professional or a homeowner digging for the very first time, your safety and the safety of those around you—whether that be your work crew or your neighbors—is in your hands. Every dig should always start with contacting 811.



If your outdoor project requires digging of any kind, the law requires you to contact 811 by phone or online, at least 72 hours before digging, to have the approximate location of underground utilities marked so you can dig around them. Striking one of these lines, be it gas, electric, telecom, water or sewer, can have serious consequences, including disruption of service, fines, injury, or loss of life.

So be safe. Contact 811 every time you dig.

**CALL811.COM**

**DIGSAFE.COM**

## BETTER INTERNET IS *Here*

We love connecting more of the Westfield! New service areas below can experience the difference today.

### **North Road Area**

Root Rd. to Southampton Rd.

### **West Road Area**

Upper West Rd. to Montgomery Rd.

### **N. Elm Street Area**

Princeton St. to Columbia St.

### **Granville Road Area**

Kylie Ln. to the town line

SIGN UP TODAY!  
**whipcityfiber.com**

**WG+E**

WESTFIELD GAS + ELECTRIC

whip city fiber

Customer Service: (413) 572-0100  
Emergency Response: (413) 572-0000

**www.wgeld.org**

spring  
2023



powerline



**WESTFIELD GAS + ELECTRIC**



## gearing up for spring

As spring arrives, it feels as though we are still in the winter months with snowfall coming late this season. Mid-March attire called for warm boots and shovels as a not-so-punctual Nor-easter brought heavy snow and high winds to Westfield. The winter storm damaged utility lines all over the city and left over 6,000 customers without power. I guess the well-known groundhog was right—Mother Nature had 6-more weeks of winter waiting for us.

Our Energy Supply team has worked diligently all season long to put customers in a good position and maintain rates below the state average for both gas and electric service—even when the market was at its highest. As we start planning for the months ahead, WG+E has ways to keep your bills low as temperatures start to rise. Simple things like installing a programmable thermostat, using natural light, and switching to energy-efficient appliances can help to reduce energy costs. We've also increased rebates for high-efficiency upgrades (air source heat pumps and mini-splits) to cover 50% of the project cost up to \$4,000. Please visit Ways to Save on our website

to see rebates that you can take advantage of now to maximize your savings all year long.

Whip City Fiber construction continues as promised to new service areas around the city. New releases include Root Road to Southampton Road, Upper West Road to Montgomery Road, Princeton Street to Columbia Street, and Kylie Lane to the town line. If you live in one of these neighborhoods, make the switch to gigabit internet by signing up at [whipcityfiber.com](http://whipcityfiber.com).

In addition to the normal business, we've been involved in a bunch of exciting community and school events including supporting Boy Scout Troop 109 in their Bottle and Can Drive, talking with Statistics students at Westfield High School through the Westfield Education to Business Alliance's (WE2BA) "Adopt a Classroom" program, and judging at the Westfield High School Science Fair. The projects this year were truly impressive, and we were thrilled that Westfield student John Doyle took home the special WG+E Energy prize this year with his project for using solar energy to power electronic devices in remote locations.

With a full summer ahead, make sure to save-the-date for our annual WG+E/WCF Night at the Starfires, June 9th at Bullen's Field. I look forward to another fun night followed by fireworks after the game. Keep an eye out for more details in the coming months and I hope to catch you and your families there!

We wish you the best as spring brings warmer temperatures and sunny days.

Sincerely yours,

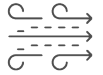
Thomas P. Flaherty  
General Manager

## ELECTRIFY YOUR YARD

save up to \$300 when you upgrade to clean + quiet electric lawn equipment

[wgeld.org/ways-to-save](http://wgeld.org/ways-to-save)

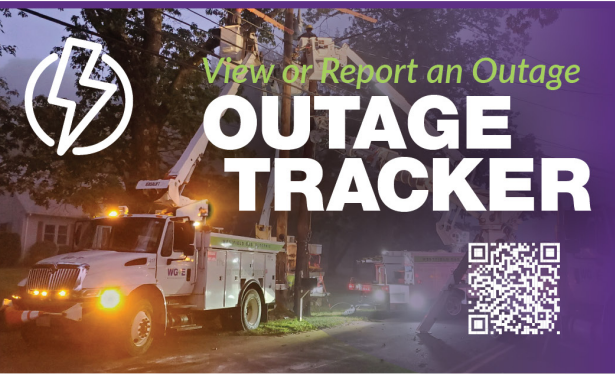
## HEAT PUMP SEMINAR



APRIL 20TH AT 6 PM

OPS Center - 40 Turnpike Industrial Rd.

We look forward to helping you understand the latest high-efficiency electric heating and cooling for your home.



## HURRICANE PREP

Major storms may cause extended power outages. Keep your family and home safe by being prepared. Visit our Storm Safety page to learn more.

## Another benefit of a locally owned utility...

We are always working in the best interests of our customers and community. For more than ten years, WG+E customers have benefited from gas and electric rates which are consistently lower than the state average. We thought you'd want to know. *This chart based on annual bills and average consumption.*

Gas	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
% below State Average	-11.19%	-5.85%	-3.05%	-5.42%	-6.37%	-13.45%	-12.12%	-10.63%	-10.27%	-3.91%

Electric	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
% below State Average	-8.28%	-5.97%	-14.73%	-12.87%	-13.65%	-19.62%	-18.00%	-15.34%	-14.84%	-11.07%